

Cookie Policy

Effective 16 July 2026 | Approved website document

StudyPulse uses essential cookies to operate and secure the Service.

Where required by law, non-essential cookies are used only after consent and can be changed through available cookie controls.

1. Scope of this Cookie Policy

This Cookie Policy explains how StudyPulse uses cookies, local storage, software development kits, pixels, tags, and similar technologies when you visit [studypulse.ai](#), use a StudyPulse web or mobile application, access an organization workspace, sign in through single sign-on, use an embedded service, or interact with another part of the Service.

This Policy should be read with the StudyPulse Privacy Policy. Terms such as “StudyPulse,” “we,” “us,” “our,” and “Service” have the meanings used in the Terms and Conditions and Privacy Policy.

2. What cookies and similar technologies are

A cookie is a small text file stored on a browser or device. Cookies can contain identifiers and settings that allow a website to recognize a browser, maintain a secure session, remember preferences, prevent fraud, measure performance, or support an integration.

Similar technologies include browser local storage, session storage, mobile application identifiers, software development kits, pixels, and server-side logs. This Policy uses “cookies” as a convenient term for these technologies where appropriate.

3. Who sets cookies

First-party cookies

First-party cookies are set by StudyPulse or on the StudyPulse domain. They are commonly used for sign-in, security, session management, organization routing, preferences, consent choices, and core functionality.

Third-party cookies

Third-party cookies may be set by a service integrated with StudyPulse, such as an identity provider, payment provider, embedded media provider, customer support tool, content provider, or analytics service. Third-party providers control their own cookies and privacy practices, subject to their agreements with StudyPulse or the organization that enabled the integration.

4. Categories of cookies we use

Category	Purpose	Consent position
Strictly necessary	Sign-in, authentication, session continuity, security, fraud prevention, load balancing, network management, consent records, and essential account functions.	Normally used without optional consent because the requested Service cannot operate securely without them.
Functional and preference	Remember language, theme, accessibility choices, region, display settings, and other user preferences.	May be treated as necessary where requested by the user; otherwise consent is obtained where required.
Analytics and performance	Understand feature use, page performance, errors, traffic patterns, and service reliability using aggregated or limited identifiers.	Used only after consent where consent is legally required.
Communications and support	Enable support chat, service notices, email preference management, and troubleshooting.	Depends on the feature and applicable law; optional tools are consent-controlled where required.
Payment and fraud prevention	Secure checkout, process payments, reduce fraud, and remember limited transaction state.	Cookies strictly necessary for a requested payment may be used without optional consent; other cookies follow provider and legal requirements.
Embedded content and integrations	Display or connect videos, identity services, calendars, learning tools, or other third-party content selected by the user or organization.	Optional embedded content may require consent before loading where required.

5. Current cookie register

The exact cookie names, providers, and durations may vary by application version, device, region, plan, enabled integration, and organization configuration. The table below describes the expected operational register. A production cookie banner or cookie-settings panel may provide more specific live details.

Technology or function	Provider	Typical purpose	Typical duration
Authentication/session identifier	StudyPulse	Keep a user securely signed in and associate requests with the correct session.	Session or limited persistent period.
Security/CSRF protection	StudyPulse	Protect forms and requests from unauthorized cross-site actions.	Session or short-lived.
Consent preference	StudyPulse	Remember whether optional cookie categories were accepted or rejected.	Up to 12 months, then refreshed where appropriate.
Language, theme, or interface preference	StudyPulse	Remember user-selected display preferences.	Session or up to 12 months.
Organization and routing state	StudyPulse	Direct a user to the correct workspace and preserve permitted navigation state.	Session or short-lived.

Technology or function	Provider	Typical purpose	Typical duration
Payment and fraud cookies	Selected payment provider	Secure checkout, process transactions, and prevent fraud.	Set by the provider according to its policy.
Single sign-on cookies	Selected identity provider	Authenticate users where an organization enables SSO.	Set by the provider according to its policy.
Analytics identifiers	StudyPulse or selected analytics provider	Measure performance and feature use after consent where required.	Varies; disclosed in the cookie controls where enabled.
Embedded media identifiers	Selected content provider	Load video, audio, documents, or other embedded content.	Set by the provider according to its policy.

6. Legal basis and consent

StudyPulse uses strictly necessary cookies to provide a service requested by the user, maintain security, and operate essential functions. Where applicable data-protection law requires a legal basis, StudyPulse generally relies on performance of a contract, legitimate interests in operating and securing the Service, or compliance with legal obligations.

For non-essential cookies, StudyPulse requests consent where required. Consent must be freely given, specific, informed, and capable of withdrawal. Refusing optional cookies should not prevent access to core StudyPulse functions, although an optional integration or personalization feature may not work.

7. Managing cookie choices

- Use the StudyPulse cookie banner or cookie-settings control, where available, to accept, reject, or change optional categories.
- Use browser settings to delete or block cookies. Browser controls differ by browser and device.
- Use device settings to manage mobile application identifiers, permissions, and storage.
- Disable an optional integration through your account or ask your organization administrator where the integration is organization-managed.

Blocking strictly necessary cookies may prevent sign-in, payment, security verification, or other core features. Withdrawing consent does not affect the lawfulness of processing before withdrawal.

8. Global Privacy Control and Do Not Track

Browser “Do Not Track” signals are not governed by a single accepted standard. StudyPulse may not respond to every Do Not Track signal. Where applicable law requires recognition of an opt-out preference signal, such as Global Privacy Control for a practice that is subject to that signal, StudyPulse will apply it as required.

StudyPulse does not sell personal data for money and does not share personal data for cross-context behavioural advertising as described in the Privacy Policy.

9. Organization-enabled integrations

An organization administrator may enable identity, payment, communications, content, analytics, or learning integrations. The organization is responsible for deciding whether the integration is appropriate and lawful for its users. StudyPulse will apply available consent and access controls, but an integration provider may separately process information under its own privacy and cookie policies.

10. Children and learner accounts

StudyPulse does not use learner records or private AI conversations for third-party behavioural advertising. Cookies associated with child or school-managed accounts are limited to providing, securing, supporting, and measuring the authorized educational service, subject to applicable law and organization instructions.

Where parental consent or school authorization is required for an optional technology, the responsible organization or StudyPulse will obtain it as applicable before enabling the technology.

11. Changes to this Cookie Policy

StudyPulse may update this Policy when cookies, integrations, laws, or business practices change. The effective date will be revised. Material changes will receive additional notice where required.

12. Contact

For questions about cookies or to report a problem with cookie controls, contact StudyPulse.

Email: support@studypulse.ai

Website: <https://studypulse.ai/>